

DRAFT AGENDA

Wednesday, October 29- Location World Bank, 31 Praterstrasse, Floor 19

- 09:00 h Welcome and Introduction
Walter Kling, IAWD – Secretary General
Introduction to the Agenda and Purpose of the Meeting
Philip Weller, IAWD-DWP Coordinator
- 09:30 h Asset Management Tools and Techniques – Using AM Approaches
Violeta Wolff, IAWD-DWP and the AM HUB
- 10:30 h Break
- 11:00 h Energy Efficiency Tools and Techniques
- 11:40 h Commercial Efficiency Program
- 12:30 -
- 14:00 h Lunch
- 14:00 h Utility Benchmarking
- 14:45 h Discussion of Cooperation Among the Danube Water Utility
Associations and using the tools and techniques for AM, Energy
Efficiency, Commercial Efficiency, and Utility Benchmarking
- 15:45 h The State of the Sector Report
David Michaud, World Bank
- 16:00 h Break
- 16:30 h The Future of the Danube Water Program and Specific Support to
Danube Water Utility Associations
David Michaud, World Bank
- Discussion and Inputs on the Future of the Program and the
Role of IAWD
Walter Kling and Philip Weller
- 18:00 h End of the Meeting

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Thursday, October 30- Location World Bank, 31 Praterstrasse, Floor 19

- 09:00 h Review and Recap from Discussions
- 09:15 h Capacity Building and Training Programs for Water Utility
Associations and Utilities – the Role of IAWD and Danube Wide
Training and Capacity Building
Presentation from SHUKALB, IAWD Presentation
- 10:30 h Break
- 11:00 h Business Planning for Water Utility Associations
SHUKALB
- 13:00 h End of the Meeting

Key Questions of the Meeting

- 1) Specific actions have recently been organized on Asset Management, Energy Efficiency, Commercial Efficiency, and Benchmarking. How can the individual water utility associations in the Danube Region use the products and tools from these activities to support and strengthen the utilities in their country. How can these tools be shared and used jointly by Associations throughout the Danube region.
- 2) The Danube Water Program is planning a second phase and how can this second phase better meet the needs of water utility associations in the Danube region and what actions and activities should such a second phase focus upon.
- 3) Training and Capacity Building actions are under development in the Danube region and how best can these programs be packaged and used by all the Associations. Is there a generic training that should take place or other ways the associations can cooperate together on this issue.
- 4) Business Planning for Water Utility Associations has been an issue agreed to by Water Utility Associations as a key topic for which they require additional support. What tools are available for assisting the associations in business planning and how can the program or future developed programs better assist these efforts.
- 5) The Floods in Serbia and BiH showed the importance of the water service sector being prepared for and organized in responding to floods and other disasters. What can and should be done by utilities and water utility associations to support prevention of flood damage and preparation in the event of flood or other emergencies.