

FINAL WORKSHOP FOR BENCHMARKING HUB FOR KOSOVA&ALBANIA

HOTEL DURRËS

26 JANUARY 2018

AGENDA

TIME	THURSDAY, 25 JANUARY 2018
18:00-19:00	Summit meeting; assessment of exercise 2017 with data fo 2016
19:00-20:00	Joint dinner

Venue of meeting; SHUK DURRËS - the Wastewater Treatment Plant

TIME	FRIDAY, 26 JANUARY 2018	TRAINERS
09:30-9:40	Opening speech	Nadire B. Vitija Coordinator of HUB Kosova & Albania Avni Dervishi sub Coordinator of HUB Kosova & Albania
09:40-10:00	Welcoming speech	Ilir Abdullahu, Chairman of SHUKOS Board Elisabeta Poci Dep.exec..Director SHUKALB Philip Weller (tbc) IAWD Patricia Lopez (tbc) World Bank Peter Dane (tbc) EBC
10:00-11:00	Presentation of the HUB for Benchmarking for Kosova&Albania The role of associations in ongoing activities ➤ Roundup Overview for Comparison and Improvement, 2017/2016 ➤ Explanatory discussion on certain variables, ➤ Final Reports and Outcomes	Nadire B. Vitija Coordinator of HUB Kosova & Albania Avni Dervishi sub Coordinator of HUB Kosova & Albania

11:00-11:30	Coffee Break / Light Meal	
11:30 -13:20	<p><u>Interpretation of final reports</u></p> <ul style="list-style-type: none"> ➤ Interpretation and individual analysis of final utilities reports by each coordinator (10 min each) participating in benchmarking exercise in 2017 with data for 2016 	Utilities coordinator for Benchmarking
13:20 -14:00	<ul style="list-style-type: none"> ➤ Identification by each coordinator; areas with relatively larger improvements better performance positions, empty cells and gaps-barriers, ➤ Interactive discussion / exchange of knowledge and experiences / questions for participants for accuracy, lack and validity of data. ➤ Final Recommendations 	
14:00 – 15:00	How to Get Started; The fourth HUB Benchmarking cycle for Kosovo & Albania	<p>Nadire B. Vitija Coordinator of HUB Kosova & Albania</p>
15:00 -16:00	Involvement on program the new water supply	
	Information, Process, EBC Methodology, Registration, Terms and Benefits of program	
	Closing the Workshop	
16:00 -17:30	Joint Lunch	