

# WEBINAR

# MANAGING WATER SERVICES IN THE LIGHT OF THE COVID-19 PANDEMIC

7 MAY 2020, 15:00 – 16:15 (CEST)

## Target Audience:

Water utility managers, water sector professionals, interested stakeholders

## Description:

The COVID-19 pandemic is not only a threat to the health of people, but also a challenge for the operators of critical infrastructure. This webinar, the first of a series addressing the response of the Danube region's water service sector on the Corona crisis, gathers experts from the financing sector, a utility and a utility association to discuss challenges encountered and the implications of the Corona crisis on the provision of water services.

## Learning Objectives:

The learning objective is to facilitate a first exchange on how the global pandemic influences the provision of services in the water supply and sanitation sector. Via the input provided by the panelists the webinar will allow to gain a provisional overview on the main challenges encountered at different levels, actions taken and potential approaches to overcome those. During the webinar it will be possible to post questions to the panelists in order to deepen the understanding and to learn from the experiences elsewhere for potential follow-up action under the individual specific circumstances.

## Panelists:

- ▶ **Gustavo Saltiel**, Global Lead for Water Supply and Sanitation, Water Global Practice, The World Bank
- ▶ **Walter Kling**, Deputy Managing Director, Vienna Water, and IAWD President
- ▶ **Elisabeta Poci**, Deputy Executive Director, Water Supply and Sewerage Association Albania

## Moderator:

**Raimund Mair**, World Bank, Lead Danube Water Program

## Agenda:

- 15:00 – 15:10:** Welcome and introduction
- 15:10 – 15:20:** “Global situation and response activities on COVID-19 crisis”, Gustavo Saltiel, Global Lead for Water Supply and Sanitation, Water Global Practice, The World Bank
- 15:20 – 15:40:** Statements by Walter Kling and Elisabeta Poci
- 15:40 – 15:10:** Moderated discussion including questions from the audience
- 16:10 – 16:15:** Wrap-up and closing of the webinar

**Register now!**