

# DANUBE WATER PROGRAM

# RESULTS FROM SURVEY

NOVEMBER 2014

# **SURVEY FEEDBACK**

## ***CURRENT PROGRAM***

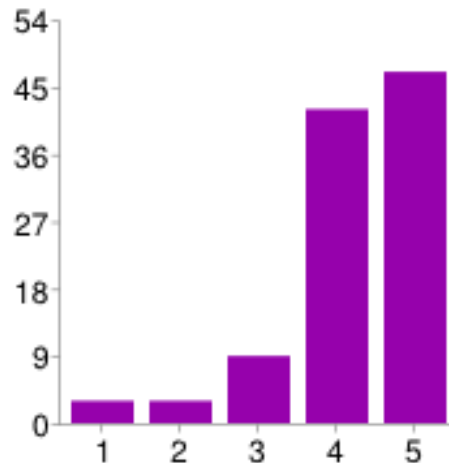
- ▶ Mid September to mid October
- ▶ 112 responses received (25% of contacted)
- ▶ 70+ institutions, 15+ countries

Institution	Responses	Contacted	Percentage
Academia	7	15	47%
Financing institution / donor	5	80	6%
Local Government	7	15	47%
Ministry	14	66	21%
National water association	12	57	21%
NGO	4	1	400%
Private Sector	12	26	46%
Regulatory Authority	13	42	31%
Utility Company	38	141	27%
<b>Grand Total</b>	<b>112</b>	<b>443</b>	<b>25%</b>

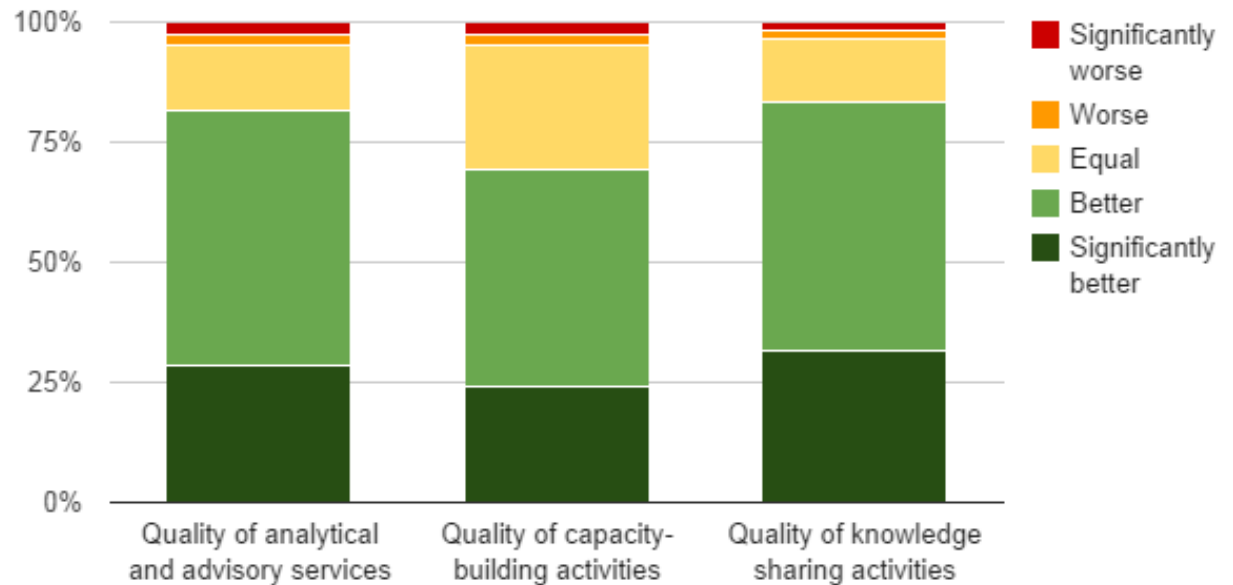
# SURVEY RESULTS

- ▶ High satisfaction with DWP
- ▶ AAA, Knowledge sharing particularly appreciated

### Overall satisfaction

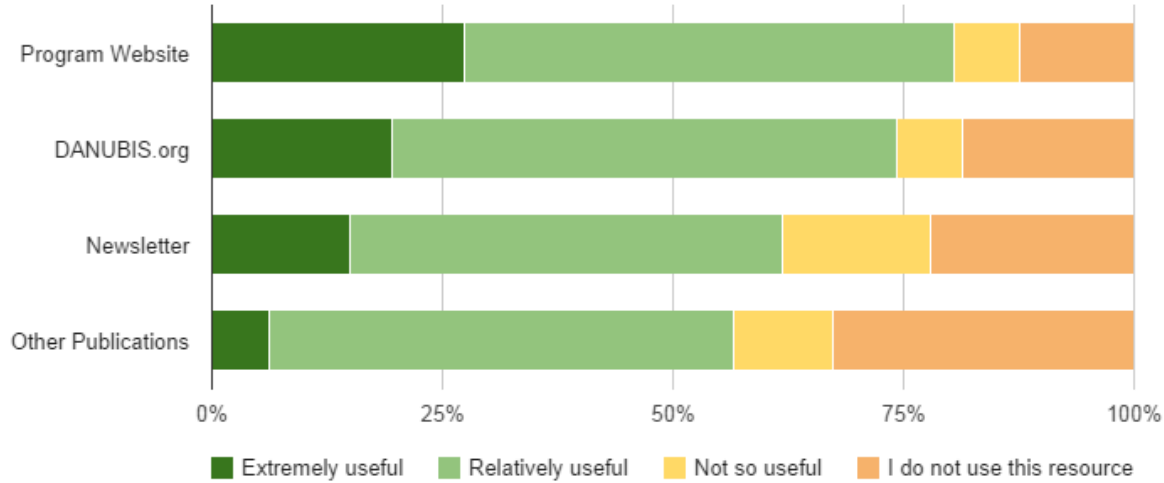


### DWP compared to other Programs

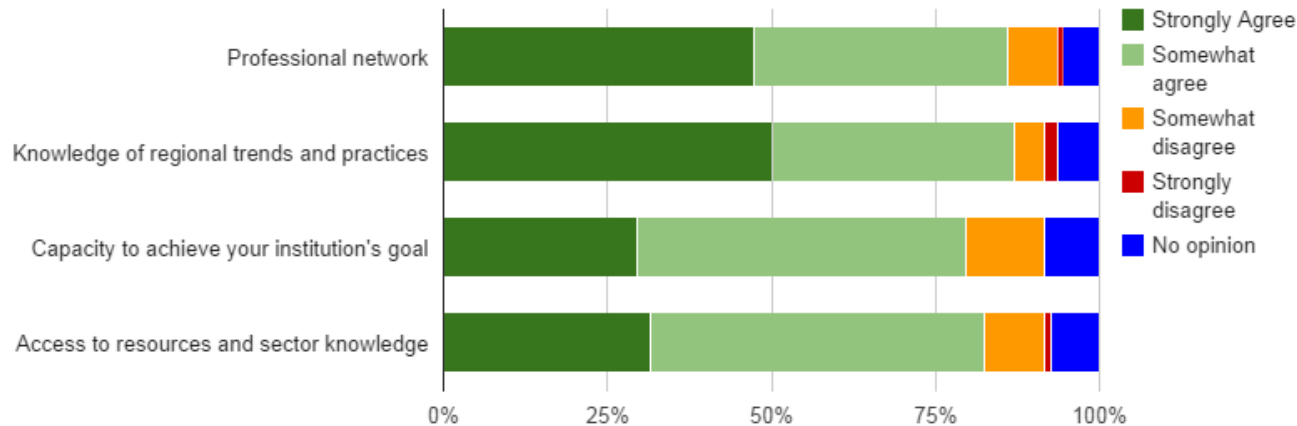


# PROGRAM RESOURCES

## Program resources



## Did the DWP improve you?



# **SURVEY FEEDBACK**

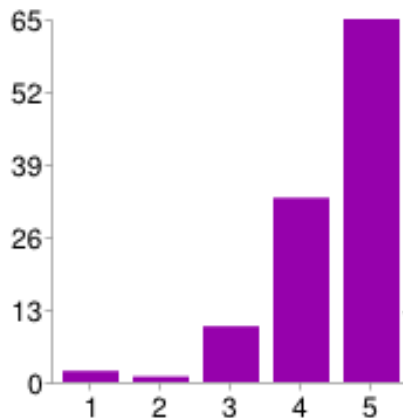
## ***FUTURE PROGRAM***

# PROGRAM'S FUTURE

▶ Strong demand for continuation, utility support, policies and EU integration

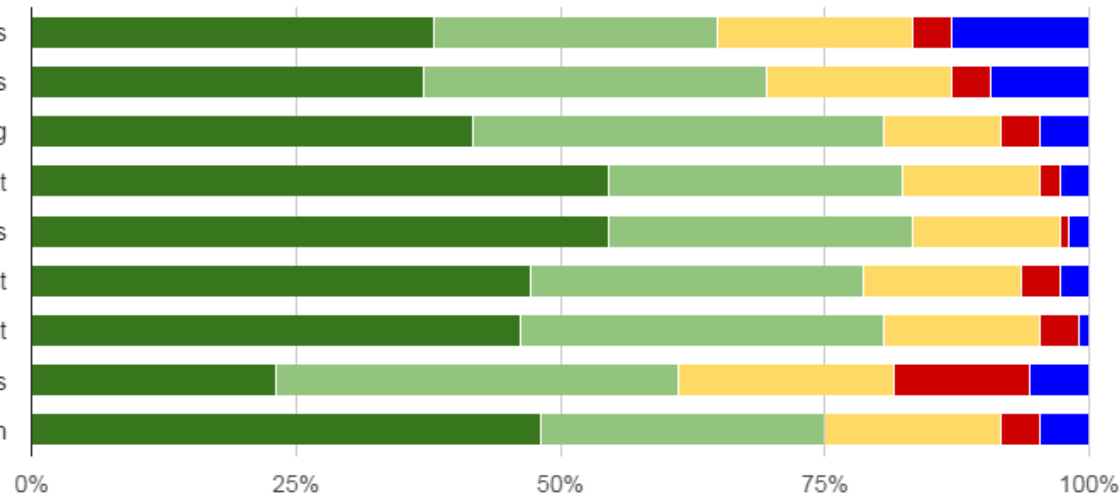
▶ Capacity-Building and knowledge exchange seen as top priorities

**Danube Water Program continuation**



Sector governance and policies  
 Regulation, tariffs and subsidies  
 Benchmarking  
 Asset Management  
 Service efficiency improvements  
 Wastewater management  
 Water safety and quality management  
 Climate Change and water services  
 EU integration

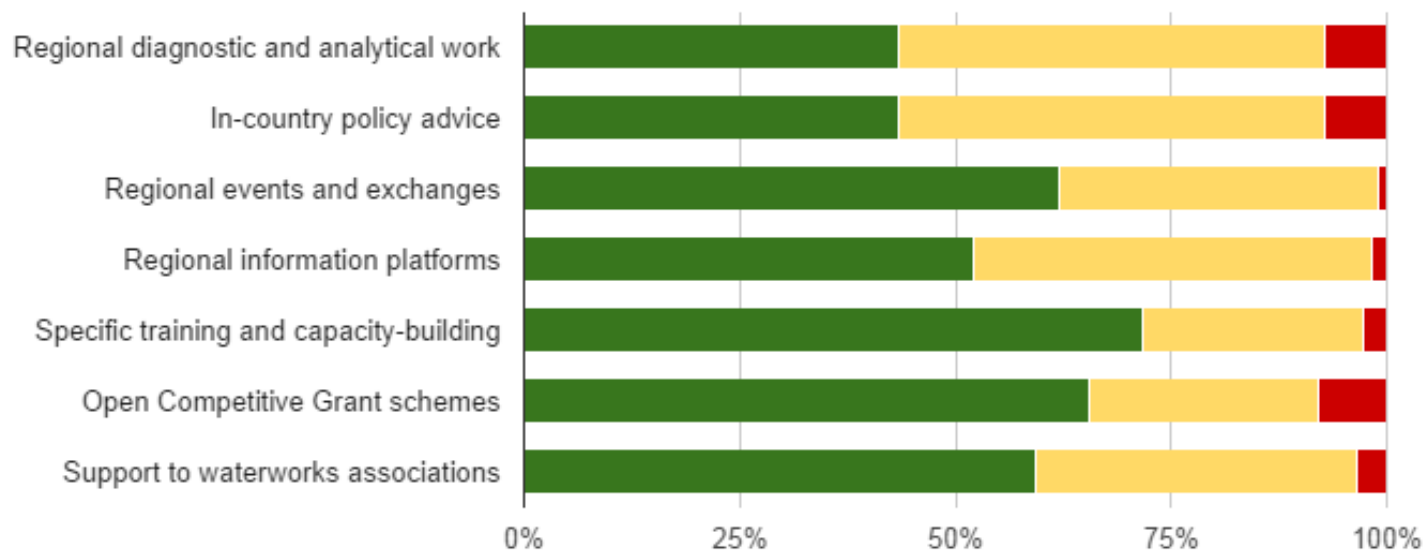
**What topics should a second phase cover?**



# PROGRAM ACTIVITIES

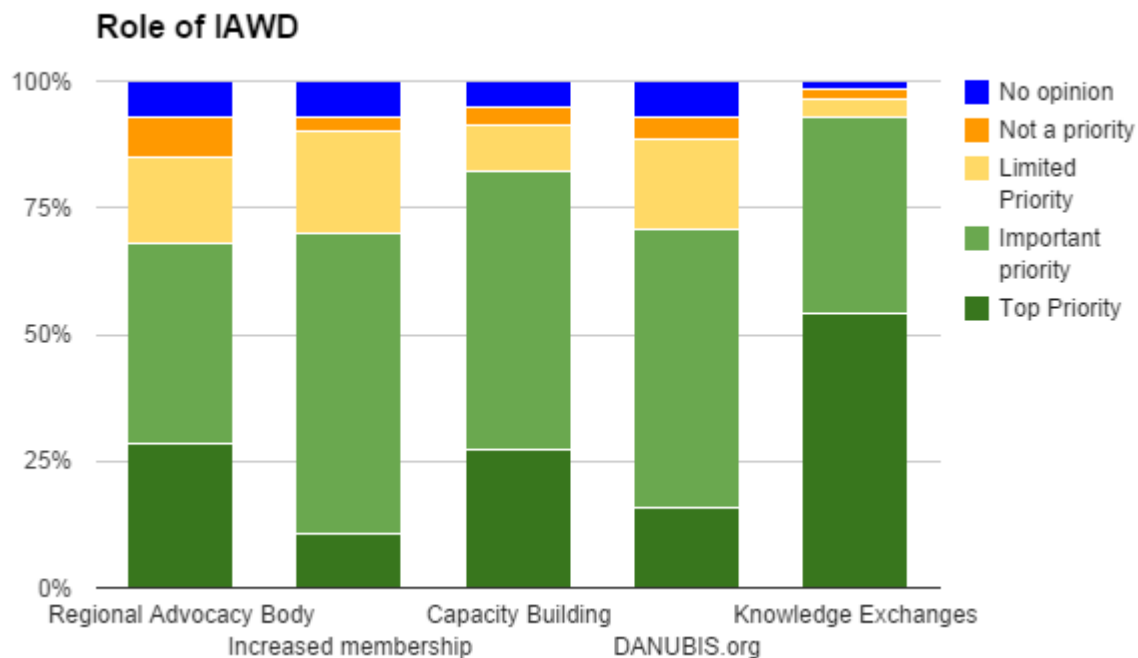
## In the future, DWP should do...

■ More than now    ■ Same as now    ■ Less than now





# ROLE OF IAWD



# THANK YOU

**David Michaud / Philip Weller**

Danube Water Program Team