

REQUEST FOR EXPRESSIONS OF INTEREST (CONSULTING SERVICES – FIRMS SELECTION)

DANUBE REGION WATER SUPPLY AND WASTE WATER SECTOR CAPACITY BUILDING PROGRAM

Grant No.:TF012722

Assignment Title: D-LeaP Learning Management System (LMS)

Reference No. (as per Procurement Plan): 47.1

The International Association of Water Supply Companies in the Danube River Catchment Area (IAWD) has received financing (Grant No.:TF012722) from the Austrian Government, administered by the World Bank, to implement Component 2 of the „Danube Region Water Supply and Waste Water Sector Capacity Building Program“, and intends to apply part of the proceeds for consulting services.

The consulting services (“the Services”) include the provision of a Learning Management System (LMS) to facilitate the Danube Learning Partnership (D-LeaP).

The overall objective is the administration of participants and programs provided under D-LeaP.

IAWD is therefore searching for a company providing such a LMS. The specific objectives of the D-LeaP LMS are:

- to allow the generation and administration of profiles for different types of users
- to allow the assignment of specific roles and rights to specific users
- to allow the set-up, development and administration of programs (presentation of curriculum)
- to provide authoring tools for the development of e.g. learning materials, tests, questionnaires and certificates
- to provide communications tools to allow either promotion of courses (e.g. email campaigning) or exchange between the participants of courses (e.g. chat, forum etc.)
- to provide a system for online payment (optional) or a possibility to enrol a participant only after receiving the payment offline and for reporting of payment, income and participants

Full details of the assignment and expected steps are included in the Terms of Reference.

The target countries are Albania, Austria, Bosnia and Herzegovina, Bulgaria, Croatia, Czech Republic, Hungary, Kosovo, Moldova, FYR Macedonia, Montenegro, Romania, Serbia, Slovakia, Slovenia and Ukraine.

The International Association of Water Supply Companies in the Danube River Catchment Area now invites eligible firms - private or public company, joint-venture, or organization - (“Consultants”) to indicate their interest in providing the Services. Interested Consultants should provide information demonstrating that they have the required qualifications and relevant experience to perform the Services.

The shortlisting criteria are:

- Have experience in implementing similar Learning Management Systems (at least 3 references)
- Have a possibility to implement the LMS system in all languages of the following countries: Albania, Austria, Bosnia and Herzegovina, Bulgaria, Croatia, Czech Republic, Hungary, Kosovo, Moldova, FYR Macedonia, Montenegro, Romania, Serbia, Slovakia, Slovenia and Ukraine. If one of the above mentioned languages is not yet implemented in your system, but you have the possibility to include it, please describe the modalities of adding one language (duration and costs) in detail.

The attention of interested Consultants is drawn to paragraph 1.9 of the World Bank's *Guidelines: Selection and Employment of Consultants* ("Consultant Guidelines", January 2011, revised July 2014), setting forth the World Bank's policy on conflict of interest.

(<http://pubdocs.worldbank.org/en/894361459190142673/ProcurementConsultantHiringGuidelinesEngJuly2014.pdf>).

Consultants may associate with other firms in the form of a joint venture or a sub-consultancy to enhance their qualifications.

A Consultant will be selected in accordance with the CQS (Selection based on Consultants' Qualifications) method set out in the Consultant Guidelines, which means that the best qualified among the shortlisted companies will be invited to submit a combined technical and financial proposal.

Further information can be obtained at the address below during office hours 0900 to 1700 hours.

Expressions of interest must be delivered in a written form to the address below by e-mail by 18th November 2016.

International Association of Water Supply Companies in the Danube River Catchment Area (IAWD)
Attn: Philip Weller, Danube Water Program
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